



## BEDFORDSHIRE FIRE AND RESCUE AUTHORITY

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Members of Service Delivery Policy and Challenge Group.

Bedford Borough Councillors: C Atkins and J Mingay

Central Bedfordshire Councillors: J Chatterley, P Downing, P Duckett and D McVicar

Luton Borough Councillors: D Franks and T Khan

A meeting of **Service Delivery Policy and Challenge Group** will be held at **Conference Room, Fire and Rescue Service Headquarters, Kempston, Bedford MK42 7NR on Thursday, 30 November 2017** starting at **10.00 am**.

Nicky Upton  
Democratic and Regulatory and Services Supervisor

### A G E N D A

Item	Subject	Lead	Purpose of Discussion
1.	Apologies		
2.	Declarations of Disclosable Pecuniary and Other Interests	Chair	Members are requested to disclose the existence and nature of any disclosable pecuniary interest and any other interests as required by the Fire Authority's Code of Conduct.
3.	Communications	Chair	
4.	Minutes	Chair	To confirm the minutes of the meeting held on 14 September 2017. (Pages 1 - 8)
5.	Service Delivery Performance Monitoring Report Q2 and Programmes to Date	ACFO	To consider a report (Pages 9 - 28)
6.	Audit and Governance Action Plan Monitoring Report	ACFO	To consider a report (Pages 29 - 34)

<b>Item</b>	<b>Subject</b>	<b>Lead</b>	<b>Purpose of Discussion</b>
7.	Arson State of the Nation Report	BCN	To consider a report (Pages 35 - 68)
8.	Customer Satisfaction Report	BCN	To consider a report (Pages 69 - 78)
9.	Community Risk Management Plan (CRMP)	ACFO	To receive a verbal update
10.	Mobilising System Project	ACFO	To receive a verbal update
11.	Corporate Risk Register	HOA	To consider a report (Pages 79 - 82)
12.	Update on Strategic Road Safety Partnership	ACFO	To receive a verbal update
13.	Operational Decision Making Procedures - Exception Report	BCN	To receive a verbal update
14.	Work Programme 2017/18	Chair	To consider a report (Pages 83 - 88)
15.	Review of the Fire Authority's Effectiveness	ACFO	To consider a report (Pages 89 - 94)
Next Meeting			10.00 am on 15 March 2018 at Conference Room, Fire and Rescue Service Headquarters, Kempston, Bedford MK42 7NR

### **DECLARATIONS OF INTEREST**

From 1 July 2012 new regulations were introduced on Disclosable Pecuniary Interests (DPIs). The interests are set out in the Schedule to the Code of Conduct adopted by the Fire Authority on 28 June 2012. Members are statutorily required to notify the Monitoring Officer (MO) of any such interest which they, or a spouse or civil partner or a person they live with as such, have where they know of the interest.

A Member must make a verbal declaration of the existence and nature of any Disclosable Pecuniary Interest and any other interest as defined in paragraph 7 of the Fire Authority's Code of Conduct at any meeting of the Fire Authority, a Committee (or Sub-Committee) at which the Member is present and, in the case of a DPI, withdraw from participating in the meeting where an item of business which affects or relates to the subject matter of that interest is under consideration, at or before the consideration of the item of business or as soon as the interest becomes apparent.